

DISABLED

Disability Resource Center	637.3666
Vocational Rehabilitation	594.6762
East TN Technology Access Center	219.0130

MENTAL HEALTH

Mental Health Association (information & referral)	584.9125
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ELDERLY

Adult Protective Services	594.5685
CAC Office on Aging	524.2786
Relative Caregivers	1.866.321.9111
Samaritan Place (ER Shelter & transitional)	684.1880
Senior Citizens Information and Referral	546.6262

LEGAL ISSUES

Lawyer Referral & Information Service	522.7501
Legal Aid	637.0484
UT Legal Clinic	974.2331

DOMESTIC VIOLENCE

Family Justice Center (24-hour crisis line)	521.6336
Family Crisis Center	637.8000
YWCA	523.6126

REPORTING CHILD ABUSE

Dept of Children's Services (Child Protective Services)	1.877.237.0004
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TRANSPORTATION SERVICES

CAC Transportation/Job Ride	524.0319
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CAC Volunteer Assisted Transp.	524.2786
KAT Bus Service	637.3000
KAT Lift Service	215.7850
ETHRA (ride to the doctor or grocery store)	1.800.232.1565

HOME REPAIRS

Knoxville Leadership Foundation	524.2774
CAC Weatherization/Home Repair	637.6700
Knox County Department of Community Development	215.3980

SUBSTANCE ABUSE

Metropolitan Drug Commission (information & referral)	588.5550
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SEXUAL ASSAULT

Sexual Assault Ctr of East TN (24-hour line for sexual assault)	522.7273
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CREDIT COUNSELING

CredAbility	522.2661
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PREGNANCY SERVICES

Hope Resource Center (crisis pregnancy center)	525.4673
Pregnancy Help Center (Catholic Charities)	212.4942

Compassion Coalition

107 Westfield Drive
Knoxville, TN 37919

Phone: 865.251.1591; Fax: 865.588.2876
Email: info@compassioncoalition.org

www.compassioncoalition.org

Quick Reference Referral Guide

to Knox County
Social Services



Compiled by

Compassion Coalition

Our Mission:

*To inform, prepare and
unite churches to transform
lives and communities
through the love
of Christ.*

*This is a list of organizations frequently
called by the Compassion Coalition
Clearinghouse volunteers.*

*It is not comprehensive.
For other resources call 211.*

Quick Reference Referral Guide

UTILITIES / RENT

CAC Neighborhood Centers:	
North	925.0880
East	546.5125
South	577.7591
West	524.3345
CAC Energy & Housing Assistance Project Help, & LIHEAP	
	637.6700
The Good Samaritan (for LCUB customers only)	
	986.1777
KUB client number	
	524.2911
Powell Christian Community Concerns	
	947.9074
Salvation Army	
	525.9401
Urban League (mortgage assistance for city of Knoxville only)	
	524.5511
Volunteer Ministry Center	
	673.0235

HOMELESSNESS

CAC Homeward Bound (if homeless)	
	546.3500
Family Promise (must have children, housed at churches)	
	584.2822
Knoxville Area Rescue Ministries (lodging and food)	
	673.6540
Volunteer Ministry Center (meals, showers if you are a registered client)	
	524.3926
Salvation Army (lodging, food)	
	525.9401
YWCA (transitional housing for single women)	
	523.6126

FOOD

See church pantry list at www.compassioncoalition.org
(enter "food pantries" in the search box)

Fish (Call early, starting at 8 a.m.) 523.7900

LOW INCOME HOUSING

KCDC	403.1100
Section 8	403.1258

VETERANS

AMVETS	524.8498
Homeless Vet's Reintegration Project (Volunteers of America)	
	546.4813
Vet Center	
	545.4680
Veterans Affairs Outpatient Clinic	
	545.4592
VFW (Veterans of Foreign Wars)	
	523.7347

EMPLOYMENT / LOW INCOME

A Hand Up for Women (Christian Women's Job Corp)	
	219.0104
Angelic Ministry Center (Christian Men's Job Corp)	
	523.8884
Assurance Wireless (250 free minutes)	
	1.888.898.4888
DiaperLove (diapers)	
	1.877.818.9449
El Puente (Hispanic Ministry)	
	591.8671
Food Stamps, Medicaid, Families First, TN Care	
	594.6151
Joshua Resource Center (for women)	
	314.1245
Labor Finders (day labor)	
	540.1999
Restoration House (single mothers)	
	332.5396
Safe Kids (car seats)	
	541.8622
Safe Link/Lifelines	
	1.800.977.3768
TN Career Centers (1610 University/1610 Magnolia)	
	594.5500 / 329.3166
WIC (women, infants, and children)	
	215.5016

HOUSEHOLD ITEMS / CLOTHING, FURNITURE

Angelic Ministry Center, Tues & Wed (referral required for furniture)	
	523.8884
Baptist Center at Western Heights (clothing & food)	
	525.9068
CC Furniture Ministry (referral required)	
	251.1591 x3
Fountain City Ministry Center	
	688.5000
Ladies of Charity	
	522.6341
Montgomery Village Baptist Center (clothing & food)	
	577.6244
PTA Clothing Center	
	594.3791

MEDICAL ASSISTANCE

Affordable Medicine for Seniors	
	524.2786
Cherokee Health Systems Western Ave, make appointment	
	544.0406
Cherokee Health Systems Broadway, walk in clinic	
	525.2104
Free Medical Clinic (working uninsured)	
	577.3733
Interfaith Health Clinic (working poor)	
	546.7330
Knox County Health Dept.	
	215.5000
Pharmacy Home Delivery	
	1.800.862.1456
Project Access (network of doctors for the uninsured)	
	531.2766
State Health Care Options	
	1.888.486.9355
TennCare	
	594.6151
VMW Dental (Homeless & low income)	
	937.1756
Western Heights Dental Clinic (Children to age 21 receiving TennCare or who are paying cash)	
	522.1244